

PRE-REGISTRATION OFFER – TERMS AND CONDITIONS

- The pre-registration offer is available to new clients only, defined as individuals who have not used Arun Veterinary Group or South Downs Emergency Vets within the past 24 months. One offer per household.
- £30 emergency credit will be applied to your account following successful pre-registration.
- The £30 emergency credit may be used towards your invoice at South Downs Emergency Vets only.
- The credit has no cash value and is non-transferable.
- The credit is valid for 12 months from the date of pre-registration.
- If emergency care is not required within this period, the credit will expire and cannot be extended.
- Pre-registering does not create an obligation to attend South Downs Emergency Vets.
- Pre-registration does not guarantee treatment, appointment availability or priority.
- All emergency cases are assessed and prioritised based on clinical need, in accordance with RCVS guidance and professional standards.
- A fridge magnet containing our 24/7 emergency contact number will be sent following pre-registration. Delivery times may vary.
- Personal data is stored securely and used only in relation to emergency care and related communications, in line with our Privacy Policy.
- By pre-registering, you consent to receiving relevant service and marketing communications from South Downs Emergency Vets. You may opt out at any time.